



2017 ICAA Convention & Trade Show

Hyatt Regency Dallas • October 5–7, 2017

PROGRAM GUIDE

2017 ICAA Annual Convention & Trade Show

HARNESSING INDUSTRY CHANGE is the challenge of everyone in the insulation business. For that reason, we've made it the theme of our 2017 ICAA Convention and Trade Show. Our mission at this year's event is to help insulation contractors and suppliers make sense of change and use it to their advantage.

Our educational programming is built directly on feedback from our members, to ensure that our sessions tackle the issues that matter most to you. We cannot stop our industry from changing, but we can arm ourselves with tools to face it head on.

We welcome you to Dallas!





Ferrell Drum ICAA President Garland Insulating Ltd.



Michael Kwart ICAA Executive Director



Thomas Sprouse II ICAA Convention Committee Co-Chair Creative Conservation Co., Inc. Johns Manville



Danelle DeGroodt ICAA Convention Committee Co-Chair

Pioneer Plaza



Quick Look

Note: All events open to all attendees;

sessions do not overlap



WEDNESDAY OCTOBER 4

3:00 PM to 4:00 PM ICAA Committee Meetings Marsalis Hall

THURSDAY OCTOBER 5

7:00 AM to 9:00 AM ICAA Breakfast Station Landmark A Ballroom

9:00 AM to 9:30 AM **ICAA Welcome**

ICAA President's Address

9:30 AM to 12:00 PM ICAA Platinum Educational Sessions

★ How Can My Online Presence Grow My Business?

★ How to Meet Code and Manage Moisture in an Environment of Increasing Air Tightness Requirements

Working and Winning with Builders

12:00 PM to 1:00 PM ICAA Networking Luncheon

1:00 PM to 2:15 PM Meeting Grade I Installation Standards

3:00 PM to 6:00 PM ICAA Trade Show Marsalis Hall

Grand Opening and Reception

FRIDAY OCTOBER 6

7:00 AM to 8:00 AM ICAA Breakfast Station Landmark A Ballroom

8:00 AM to 9:00 AM Lessons Learned: Wisdom from Veteran Contractors

from the Dark Side of the Internet

10:00 AM to 11:00 AM ICAA Platinum Educational Session

★ Decoding Generation Y: Manage and Market to Millennials

11:00 AM to 3:00 PM ICAA Trade Show Marsalis Hall

Lunch station

Prize drawings begin at 2:15 PM

SATURDAY OCTOBER 7

7:00 AM to 8:00 AM ICAA Breakfast Station Landmark A Ballroom

8:00 AM to 8:30 AM **Staying Safe on Ladders, Lifts, and Scaffolds**

8:30 AM to 10:00 AM Control Your Workers Compensation Claims and Save Money

Detailed Schedule

WEDNESDAY October 4

3:00 PM TO 4:00 PM | MARSALIS HALL

ICAA COMMITTEE MEETINGS

ICAA has been hard at work since our last Convention! Come get up-to-date on the association's newly completed initiatives, projects in the pipeline, and issues affecting the industry. These pre-Convention Committee meetings are the perfect venue to offer your feedback and help us determine what we tackle next. Members and non-members welcome! Covered topics include:

- **★** ICAA's Model Get Hired Program[™] to help members recruit quality employees
- ★ Discussion of ICAA's Sample Spray Foam Hazard Communication **Program**
- **Tromoting the high value of** insulation through an infographic targeted at the builder market
- **\(\rightarrow\)** Overview of ICAA's new Model Heat **Illness Prevention Program**
- **X** Summary of the contributions of insulation to the U.S. economy
- **The Example 2** Update on the spray foam industry

THURSDAY October 5

7:00 AM to 9:00 AM I LANDMARK A BALLROOM

ICAA BREAKFAST STATION

9:00 AM to 9:30 AM | LANDMARK A BALLROOM

ICAA WELCOME

ICAA Committee Co-Chairs welcome Convention and Trade Show attendees to Dallas.

ICAA PRESIDENT'S ADDRESS

ICAA President Ferrell Drum Garland Insulating Ltd.

THURSDAY October 5 (Cont'd)

9:30 AM to 12:00 PM

ICAA PLATINUM EDUCATIONAL **SESSIONS**

9:30 AM to 10:15 AM





Learn how to harness the Internet to engage customers in memorable and meaningful ways to ignite sales and business growth. From your website to social media to online reputation management, this session will teach you the basics of using the Internet as your "online sales rep."

Mary Kate Powers Frozen Fire

10:15 AM to 11:00 AM

How to Meet Code and Manage Moisture in an Environment of Increasing Air **Tightness Requirements**

The ways that today's buildings are being designed to meet codes (particularly



OWENS

the air tightening of building envelopes) has increased the need for solutions that can enhance the drying potential of our walls. This session will explore these concepts and practices, dig into a thorough understanding of what impacts we can expect in the future due to increasing energy efficiency and airtightness levels, and outline how we can manage moisture to successfully build sustainable homes.

Ted Winslow CertainTeed Insulation

11:15 AM TO 12:00 PM

Working and Winning with Builders

Learn key strategies to win with your builders by turning industry knowledge into value. Get tips and strategies on how to become a consultant to your customers, using building science to help them build more comfortable, durable, highperforming homes.

Craig Brooks & Chris Urbanus **Burgess Energy Services**

12:00 PM to 1:00 PM

ICAA NETWORKING LUNCHEON

Network while you eat! Say hello to old friends and make new ones as you share a meal with industry colleagues from around the country.

1:00 PM to 2:15 PM

MEETING GRADE I INSTALLATION STANDARDS

What does it actually mean to achieve Grade I Installation? We'll showcase the right and wrong way to install, discuss the energy savings assigned to the different grades and evaluate examples of installations.

Mike Barcik Southface Energy Institute

3:00 PM to 6:00 PM | Marsalis Hall

ICAA TRADE SHOW — GRAND OPENING AND RECEPTION

Explore the latest products, services, and technologies from an array of leading industry vendors. Make new connections, strengthen existing partnerships, and come away with all the information you need to make purchasing decisions.

FRIDAY October 6

7:00 AM to 8:00 AM | LANDMARK A BALLROOM

ICAA BREAKFAST STATION

Sponsored by



8:00 AM to 9:00 AM | LANDMARK A BALLROOM

LESSONS LEARNED: WISDOM FROM VETERAN CONTRACTORS

Get ahead of the curve by learning from the accomplishments, mistakes, and rebounds of those who have years of experience in the industry.

Ahni Drum Garland Insulating Ltd.

Kevin Kinzler Kinzler Construction Services

Jerry Palmer Southland Insulators Inc.

Wayne Sullivan ABS Southeast, LLC



9:00 AM to 10:00 AM

IS MY DATA SAFE FROM HACKERS? HOW TO PROTECT YOUR BUSINESS FROM THE DARK SIDE OF THE INTERNET

Find out the ways that hackers target companies and discover concrete strategies to avoid becoming a victim. This session will boil technical jargon into practical know-how that you can use to safeguard your online systems from cyber attacks and data breaches.

Thomas Pioreck Grassi & Co.

10:00 AM TO 11:00 AM

ICAA PLATINUM EDUCATIONAL SESSION

Decoding Generation Y: Manage and Market to Millennials

Gain insights on how Millennials —



the largest consumer group and population group — think, work and make energy efficiency purchasing decisions, so you can better understand your employees, customers, and potential talent pool. Sort through the fact and fiction as we explore how their workplace attitudes, civic mindedness, and interaction with digital technology shape their decision making.

Gabrielle Bosche The Millennial Solution

11:00 AM to 3:00 PM | Marsalis Hall

ICAA TRADE SHOW

With lunch station. Prize drawings begin at 2:15 PM. Must be present to win!

Detailed Schedule

SATURDAY October 7

7:00 AM to 8:00 AM | LANDMARK A BALLROOM

ICAA BREAKFAST STATION

8:00 AM TO 8:30 AM

STAYING SAFE ON LADDERS, LIFTS, AND SCAFFOLDS

Falls are a leading source of injuries, fatalities, and workers' compensation claims on construction sites. Learn how to use ladders, lifts, and scaffolds safely and avoid dangerous set up and operation errors that jeopardize your workers and business.

Laramie Sandquist Federated Insurance

8:30 AM to 10:00 AM

CONTROL YOUR WORKERS COMPENSATION CLAIMS AND SAVE MONEY

Companies with high modification factors are often excluded from bidding on jobs. This instructive session will highlight common errors and missteps in claims management so you can avoid mistakes that eat away at your profit.

David Rasco HUB International

Scott Miller HUB International



Trade Show Exhibitors& Booth Numbers

2-Track Solutions

609

www.2-track.net
Accella Polyurethane Systems 309 & 408 www.accellapolyurethane.com
Accu1Direct
ACME Machinery LLC422 www.acmesprayworks.com
ADO Products 413 & 512 www.adoproducts.com
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Flame Seal Products, Inc

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www.nextgenerationpower.com	

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Trade Show Hours	Thursday, Oct. 5: 3:00 - 6:00 p.m. Friday, Oct. 6: 11:00 am - 3:00 p.m.		SES Foam	SES Foam	Green- Fiber	Spray Compa		809 SW Air Equip.,	NAIMA/ Insulation Institute	Capitol Machine Int'l, LLC	Capitol Machine Int'I, LLC	Knauf Knauf Insulation Solution	
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Insulation Industry National Policy Conference

Co-hosted by ICAA, North American Insulation Manufacturers Association (NAIMA), Spray Polyurethane Foam Alliance (SPFA), Cellulose Insulation Manufacturers Association (CIMA) and other industry organizations

May 8 – 9, 2018 Washington, D.C.

Learn more at www.insulate.org/industry-conference





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